

LCWC FIRE/EMS WEBCAD USER FORM

(SEE BELOW FOR USER ROLE CAPABILITIES)

CHECK ONE: ADD NAME CHANGE PHONE CHANGE

WEBCAD ACCESS: BASIC USER STATUS USER STATUS ADMIN

AGENCY:

NAME:

(FULL LEGAL NAME AND MIDDLE INITIAL REQUIRED)

AGENCY POSITION OR RANK:

PHONE:

EMAIL:

CHECK ONE: ADD NAME CHANGE PHONE CHANGE

WEBCAD ACCESS: BASIC USER STATUS USER STATUS ADMIN

AGENCY:

NAME:

(FULL LEGAL NAME AND MIDDLE INITIAL REQUIRED)

AGENCY POSITION OR RANK:

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CHECK ONE: ADD NAME CHANGE PHONE CHANGE

WEBCAD ACCESS: BASIC USER STATUS USER STATUS ADMIN

AGENCY:

NAME:

(FULL LEGAL NAME AND MIDDLE INITIAL REQUIRED)

AGENCY POSITION OR RANK:

PHONE:

EMAIL:

Requestor Name and Position/Rank:

Submit form to EMSSUPPORT@LCWC911.US or FIRESUPPORT@LCWC911.US

LCWC Fax: 717-664-1128

To remove or suspend a user account, please email or fax the request. If it is time sensitive and outside normal business hours, contact LCWC by phone at 717.664.1150.

WEBCAD FIRE/EMS ROLES

	FIRE/EMS BASIC	FIRE/EMS STATUS	FIRE/EMS STATUS ADMIN
<u>STATUS</u>			
VIEW OUT OF SERVICE UNITS	X	X	X
VIEW AGENCY STATUS	X	X	X
VIEW INCIDENT DETAILS	X	X	X
VIEW INCIDENT COMMENTS		X	X
VIEW INCIDENT HISTORY		X	X
VIEW INCIDENT UNIT HISTORY	X	X	X
VIEW UNIT DETAILS FROM INCIDENT		X	X
UNIT STATUS CHANGE		X	X
<u>SEARCH</u>			
SEARCH INCIDENTS	X	X	X
DOWNLOAD INCIDENTS		X	X
LOOK UP RESPONSE			X
<u>ACTIONS</u>			
PERFORM SHIFT CHANGE		X	X
STATION PRINTERS	X	X	X
MESSAGING		X	X
<u>ADMIN</u>			
VIEW AGENCY/STATION/UNIT DETAILS			X
VIEW PERSONNEL DETAILS			X
CHANGE PASSWORDS			X
EDIT ROLES ON WEBCAD USER ACCOUNT			X
LOCK WEBCAD USER ACCOUNT			X